

Summary of how Lions Ski Club use, share and store your data

- Lions Ski Club uses your personal data to manage and administer your membership and your involvement with the club, and to keep in contact with you for these purposes. In addition, we may contact members from time to time with details of competitions, trips and other promotional materials.
- Some data is shared with Snowsport England (SSE) in order for them to provide the Club, and you, with insurance to cover our activities – this data may be shared further as necessary with the insurance provider and underwriters. SSE may also use your data to report to Sport England, enable voting rights for their AGM and to help develop and manage Snowsports.
- A very limited amount of data (name/postcode) is shared with Snozone, who use this data to check validity of Snozone memberships. For instructors within the Club, data regarding current licensing and qualifications is also shared with Snozone in order to ensure compliance with their teaching policy.
- Where we or any third parties rely on your consent, such as any consent we seek for email marketing, you can withdraw this consent at any time.
- Amongst the data we collect from you may be medical (including injury) information. We will hold this where you (or your parent) have given consent, so that we can ensure we are aware of your condition and you are supported appropriately.
- Where you work in a designated role within the Club, you may be required to undergo a Disclosure & Barring Service check using the SSE DBS system. The result of this check will be held in your profile on both the Club and SSE data management systems.
- All data held by the Club is stored on secure servers provided by our membership services provider, Membermojo, and Microsoft. Access to this data is restricted to those necessary to carry out the activities of the Club.

What does this policy cover?

This policy describes how Lions Ski Club (also referred to as “the Club”, “we” or “us”) will make use of the data we handle in relation to our members, including our use of Snowsport England club management system provided by Snowsport England (“SSE”). The policy also describes SSE’s use of data on the SSE club management system and the limited data we provide to other third parties.

The policy also describes your data protection rights, including a right to object to some of the processing which we carry out. More information about your rights, and how to exercise them, is set out in the “What rights do I have?” section.

What information do we collect?

We collect and process personal data from you or your parent when you join and when we carry out annual renewals of your membership. This includes:

- your name
- your gender
- your date of birth
- your SSE ID (as assigned in SSE management system)

- your home address, email address and phone number
- your Snozone membership details
- your type of membership, or any key role you may have been allocated, such as Chair, Safeguarding Lead, Membership Secretary etc.
- your qualifications and certification information when you act in an official capacity for the Club e.g. as an instructor or coach
- your marketing preferences, including any consents you have given us
- your medical conditions or disability, where you provide this to us with your consent (or your parent's consent) to ensure we are aware of any support we may need to provide to you

What information do we receive from third parties?

Sometimes, we receive information about you from third parties. For example, if you are a child, we may be given information about you by your parents.

- We may receive information relating to your existing registrations with other clubs.
- Additionally, for certain role holders or those working with children, we may receive information from the Disclosure and Barring Service and SSE on the status of any DBS check you have been required to take.
- When necessary, we may request information from SSE, and/or other third parties, in relation to any qualifications/certification you present to us in order to meet the requirements of an official role within the Club.
- We may request information from Snozone relating to your membership with them.

How do we use this information, and what is the legal basis for this use?

We process this personal data for the following purposes:

- To fulfil a contract, or take steps linked to a contract: this is relevant where you make a payment for your membership and any merchandise, or enter a competition. This includes:
 - taking payments
 - communicating with you
 - providing and arranging the delivery or other provision of products, prizes or services
- As required by the Club to conduct our business and pursue our legitimate interests, in particular:
 - we will use your information to manage and administer your membership and your involvement with its teams and club, and to keep in contact with you for these purposes
 - we will also use data to maintain records of our performances and history
 - we may choose to send you promotional materials and offers by email where we want to send you offers relating to similar products and services that you have already bought
 - we use data of some individuals to invite them to take part in market research
- Where you give us consent:
 - we will send you direct marketing or promotional material by email

- we may handle medical or disability information you or your parent provides to us, to ensure we support you appropriately
- on other occasions where we ask you for consent, we will use the data for the purpose which we explain at that time
- For purposes which are required by law:
 - we maintain records such as health and safety records and accounting records in order to meet specific legal requirements
 - we ensure, where you will work with children, that you have undergone an appropriate DBS check – this is also carried out with your consent
 - where you hold a role at the Club requiring us to check your right to work, we may process information to meet our statutory duties
 - we may respond to requests by government or law enforcement authorities conducting an investigation

How does the SSE use any of my information?

SSE may make its own use of the following information:

- your name
- your gender
- your date of birth
- your SSE ID (as assigned by SSE club management system)
- your home address, email address and phone number
- your type of membership, or any key role you may have been allocated, such as Chair, Safeguarding Lead, Membership Secretary etc.

SSE uses this information as follows:

- As required by SSE to conduct its business and pursue its legitimate interests, in particular:
 - communicating with you or about you where necessary to administer Snowsports in England, including responding to any questions you send to the SSE administering and ensuring the eligibility of competitors, officials and others involved in English Snowsports – this may involve the receipt of limited amounts of sensitive data in relation to disabled competitors, or in relation to anti-doping matters
 - maintaining records of the sport in England, in particular maintaining details of discipline and misconduct
 - monitoring use of Club management system, and using this to help it monitor, improve and protect its content and services and investigate any complaints received from you or from others about the club management system
 - maintaining statistics and conducting analysis on the make-up of Snowsports participants
 - ensuring compliance with the current SSE Rules and Regulations including those on the affiliation of clubs and Regions
 - communicating with you to ask for your opinion on SSE initiatives
- For purposes which are required by law:

- SSE will ensure, where you will work with children and where this is required, that you have undergone an appropriate DBS check – this is also carried out with your consent
- SSE may respond to requests by government or law enforcement authorities conducting an investigation

Withdrawing consent or otherwise objecting to direct marketing

Wherever we rely on your consent, you will always be able to withdraw that consent, although we may have other legal grounds for processing your data for other purposes, such as those set out above. In some cases, we are able to send you direct marketing without your consent, where we rely on our legitimate interests. You have an absolute right to opt-out of direct marketing, or profiling we carry out for direct marketing, at any time. You can do this by following the instructions in the communication where this is an electronic message, or by contacting us using the details set out below in the “**How do I get in touch with you or the SSE?**” section.

Who will we share this data with, where and when?

Some limited information may be shared with other stakeholders in Snowsports, such as other clubs, the slope provider (Snozone), Constituent Bodies and Regional Associations, so that they can maintain appropriate records and assist us in organising matches competitions and administering the sport.

Personal data may be shared with government authorities and/or law enforcement officials if required for the purposes above, if mandated by law or if required for the legal protection of our or SSE’s legitimate interests in compliance with applicable laws.

Personal data will also be shared with third party service providers, who will process it on our behalf for the purposes identified above. Such third parties include SSE as the provider of Club management system and the umbrella provider for the Club insurance and providers of our membership system; Membermojo.

Where information is transferred outside the EEA, and where this is to a stakeholder or vendor in a country that is not subject to an adequacy decision by the EU Commission, data is adequately protected by EU Commission approved standard contractual clauses, an appropriate Privacy Shield certification or a vendor’s Processor Binding Corporate Rules. A copy of the relevant mechanism can be provided for your review on request.

What rights do I have?

You have the right to **ask us for a copy** of your personal data; to **correct, delete** or **restrict** (stop any active) processing of your personal data; and to **obtain the personal data you provide to us for a contract or with your consent in a structured, machine readable format**.

In addition, you can **object to the processing** of your personal data in some circumstances (in particular, where we don’t have to process the data to meet a contractual or other legal requirement, or where we are using the data for direct marketing).

These **rights may be limited**, for example if fulfilling your request would reveal personal data about another person, or if you ask us to delete information which we are required by law to keep or have compelling legitimate interests in keeping.

You have the same rights for data held by the SSE for its own purposes on their club management system.

To exercise any of these rights, you can get in touch with us– or, as appropriate, SSE or its data protection officer – using the details set out below. If you have unresolved concerns, you have the **right to complain** to the Information Commissioner’s Office.

Much of the information listed above must be provided on a mandatory basis so that we can make the appropriate legal checks and register you as required by SSE Rules and Regulations. We will inform you which information is mandatory when it is collected. Some information is optional.

How can I manage my data and communication preferences?

Data stored by the Club can be viewed, and optional data can be edited/managed, within your membership profile which you can access via the 'Membership' section of our website. This facility also allows you to opt out of receiving communications from us other than those deemed necessary to manage and administer your membership and attendance at the Club; to do this, uncheck the 'GDPR' consent box in your membership profile. Alternatively, email unsubscribe@lions-skiclub.org and we will enact your request on your behalf. For any further queries, please use the contact details given below.

Should you wish to change the way SSE use your data, please contact them directly using the details given below.

How is my data stored by the Club and who can access it?

The Club uses Membermojo as its membership services provider. Your data is stored on secure servers with the UK – please see the 'Help' section of your membership profile for more information. Additionally, the Club maintains a copy of all data on a secure Club cloud service provided and maintained by Microsoft. This data is stored outside of the main Membermojo system in order to utilise business analytics software provided by Microsoft to analyse, develop and report internally on Club activities.

Your data can only be accessed by you and those deemed necessary by the Club to carry out its activities. This is generally limited to Committee Members of the Club and a very small number of volunteers who carry out critical roles within Club operations.

How long will you retain my data?

We process the majority of your data for as long as you are an active member and for 3 months after this.

Where we process personal data for marketing purposes or with your consent, we process the data for 3 months unless you ask us to stop, when we will only process the data for a short period after this (to allow us to implement your requests). We also keep a record of the fact that you have asked us not to send you direct marketing or to process your data indefinitely so that we can respect your request in future.

Where we process personal data in connection with performing a contract or for a competition, we keep the data for 6 years from your last interaction with us.

We will retain information held to maintain statutory records in line with appropriate statutory requirements or guidance.

SSE will maintain records of individuals who have registered on the Club Management System, records of DBS checks and the resulting outcomes and other disciplinary matters for such period as is set out in the SSE's privacy notice to be set out on www.Snowsportengland.org.uk

Records of your involvement in a particular competition, on results pages or in competition reports may be held indefinitely both by us and SSE in order to maintain a record of the sport.

How do I get in touch with you or SSE?

We hope that we can satisfy queries you may have about the way we process your data. If you have any concerns about how we process your data, you can get in touch at adam@lions-skiclub.org.uk.

If you have any concerns about how the SSE processes your data, you can get in touch at info@snowsportengland.org.uk or by writing to The Data Protection Officer, Sportpark, 3 Oakwood Drive, Loughborough, LE113QF.